



30th Sept 2013
FO(TD)1.0/159

To,

Mr. Hassan Nashaat
Commercial Director
Executive Board Member
International Aviation Business (IAB)

Dear Sir,

LETTER OF COMMENDATION

I would like to take this opportunity to commend your company on the outstanding support provided to Malaysia Airlines in dealing with the Egyptian Aviation Authority. Despite current political situation in Cairo we feel that your team remained extremely professional and reliable and we were very delighted with the services provided.

With the kind of hospitality shown by your workteam we expect your company to excel in your field of business. Special thanks to Mr. Mohamed Alnakieb (IAB Traffic Rights Head), Mahmoud Abdel-Fattah (Operations Manager) and everyone in the team for the excellent services rendered to us.

Best regards from us in Malaysia Airlines.

Thank you.

Yours Sincerely
For **Malaysia Airlines**

Shukri Hashim
Vice President Flight Operations
(Operations Engineering & Development)
MALAYSIA AIRLINES