



Dear International Aviation Business Management.

In reference to the Russian Federation Ministry of Emergency Situations flights operated to Egypt during November 2015, we would like to Extend our appreciation for the great assistance, support given to all flights, for the professionalism of All IAB agents and station's management which were present at the aircrafts and coordinated all requirements needed below the aircraft as well as the Help Desk that was created at the terminals to facilitate our passengers experience during this difficult time.

I would also like to extend this appreciation to all colleagues from IAB security department for their most appreciated support and professional help.

I was personally present at the airport and aircraft coordinating the loading of A/Cs, handling and security procedures. At the same time all the local ground staff present were very understanding with our additional demands and help/assist us with a very professional and outstanding attitude.

Moreover, in the name of the Operational Group of The Ministry of the Russian Federation for Civil Defence, Emergencies and Elimination of Consequences of Natural Disasters in Hurghada, I would like to congratulate IAB group Management for their impeccable services. Therefore, please be so kind and forward this message to all involved personnel.

We wish you a very successful continuation to your business and prosperity to your country Egypt.

Respectfully,

Chief
The Operational Group
The Ministry of the Russian Federation for Civil
Defence, Emergencies and Elimination of
Consequences of Natural Disasters in Hurghada

A handwritten signature in black ink, appearing to be 'A. Tomashov', written in a cursive style.

A. Tomashov

20.11.2015