

Dear Trusted Partner,

Air Bucharest would like to thank you for all your help and support regarding our situation with YR-TIB AOG.

Without your help the situation would have been dire.

We appreciate all the help received and we commend all the people involved in these operations.

All of you helped us greatly showing true competence and devotion to our cause. Professionalism and determination from all the employees that took part in this unfortunate event has helped alleviate much of the stress from our passengers and also from ourselves.

Knowing we have trusted partners that we can turn to in dire situations gives us a sense of relief and also hope that all of us caught up in this industry may turn to each other for help.

We commend you for your actions and support and all of us here at Air Bucharest appreciate you and your commitment.

Thank you for standing by us in our hour of need!

With deep respect and gratitude

Alexandru ILIE

Ground Operations Manager

